

Knucklebusters Automotive Parts & Service

920 East Broad St Tamaqua, PA 18252
TF: (570)-668-3435 Fax: (570) 668-3454

Purchase Agreement Contract Form - Credit Card Authorization Form – Warranty Disclosure

Company/Organization/Group Name _____
(Exactly as it appears on the card)

CC Billing Address _____

City _____ State _____ Zip Code _____

I, _____, Hereby Authorize Knucklebusters
(Cardholder's Name – Please Print)

(Automotive Parts & Service) to charge the following credit card(circle):

Visa Master Card American Express Discover Other: _____

Card Number: _____ - _____ - _____ - _____ CVV: _____

Expiration Date ____/____/____ Bank Phone Number: (back of card) _____

Item Purchase Price \$_____ Non-refundable Shipping Service Fee \$_____

TOTAL to be charged to card: \$_____

Item(s) being purchased: _____

Ship to address (if different from billing): _____

I understand my order cannot be processed until these documents are signed and returned to Knucklebusters accounting department. I have read and agree to the terms and conditions of this sale pursuant to the attached document, which is my purchase contract, credit card authorization, and warranty disclosure. I further acknowledge that I have read the terms of sale outlined on the website at <http://www.knucklebusters.biz>.

Cardholder's Signature _____ Date ____/____/____

Other Authorized Signature _____ Date ____/____/____

This warranty covers parts defective upon receipt, dead on arrival, and items sent incorrectly, excluding buyer error. ALL sales are final. We offer a parts-only, replacement warranty. There will be absolutely NO cash refunds. ALL refunds will be in the form of an in-store credit unless specifically stated by the accounting department or previous arrangements were made. ALL parts sold are considered special-order due to the nature of the salvage industry. All parts are tested and removed from the donor vehicle specifically for your order and due to market fluctuations; no unauthorized returns will be accepted. Items modified or taken apart for testing will not be available for return. Items returned that are not the original part shipped will not be credited. ITEMS ARE UNIQUELY IDENTIFIED BY MARKINGS ON THE PART. Items returned that are not in the original condition shipped (excluding items damaged in shipping and verified by a Knucklebusters representative) will not be credited. ALL returns will REQUIRE an RMA number to be secured and displayed on the parcel or it will be refused. Please see below for the warranty dealing specifically with the part you purchased. In the event you receive an incorrect, inoperable, or broken part, specific data will be needed to initiate a claim, please pay special attention to this information as it will be required. All claims of incorrect, inoperable or defective parts are required to be IN WRITING to the address above within 7-days of receipt of the part and all cancellations must be made IN WRITING within 3-days of receipt of the part. Buyer agrees to return the part at their expense for cancellations and buyer error and in the event of an incorrect or inoperable part Knucklebusters will bear the return postage expense. All items will be shipped via third-party carrier such as, but not limited to FedEx, UPS, DHL, R&L Carriers, Roadway, A. Duie Pyle, etc. Knucklebusters is not responsible for items delivered to the address given at the time of sale according to tracking information but not taken into possession by the customer and acceptance of this contract authorizes Knucklebusters to charge this amount to the credit card provided. In other words, if you purchase a part and refuse it once shipped, you'll be charged with the shipping fees in both directions along with a 25% restock fee. Additionally, this contract extends to Knucklebusters the right to collect future charges imposed by the freight provider due to your request such as, but not limited to, change of address, return-refusals, lift-gate service, non-commercial delivery or limited access delivery with this credit card. Tracking information is not released until ten (10) days have passed after the order was taken unless other arrangements have been made.

Specific part warranties and contract specifications

Non-Interchangeable Parts: Non-interchangeable parts (defined here but not limited to, will consist of power window switches, door lock actuators, rear-view mirrors, proportioning valves, trunk-lid motors, brake/accelerator pedals, steering wheels, wiring harnesses, etc.) will not carry any warranty expressed or implied. Non-interchangeable parts cannot be guaranteed for fitness. Part will be removed from exact year/make/model vehicle requested, but be advised that modifications MAY be required to allow the part to properly fit and/or function in your vehicle. Parts may look different than the original and plugs or connectors may also be different. There will be NO returns of non-interchangeable parts for any reason. Non-interchangeable parts will be described accurately for your benefit.

Computers and other modules/devices: Computers and other controller modules (defined here as, but not limited to: air bags, anti-lock brake parts, A/V equipment/Radio, electric chassis module [CBX], electric engine module [EBX], Ignition Control, Ignition switch, and info/GPS/TV screen) in most cases we will not send you a computer or other electronic control module/device unless you have a service number from your old part. NO EXCEPTIONS! Whether you did or did not, this contract assumes you matched a part number and that the part number you matched with the salesman was taken directly from your old unit. Air bag control modules will only be pulled/sold from vehicles that did not have bags deployed and typically we will not sell air-bag modules separate from the bags because they are married. Most ABS modules are also married to the pump they are attached to and will ONLY be sold with the pump as an assembly. If you disassemble the part for testing purposes, we cannot accept return if each or all parts prove to be inoperable. Dismantling or separating married computer components will immediately void any warranty the part carried. Modules may need to be reset/reprogrammed/programmed by the dealer to ensure compatibility and or drivability in your vehicle. This contract assumes you have discussed this with an authorized dealer prior to purchasing this part and that they are willing and able to perform whatever steps are necessary in order to make this part function in your vehicle. In the event this is required the part cannot be returned until verified by the dealer that the part has been reset properly. Electrical parts that have been modified in any way will not be refunded. Claim process requires an affidavit from an ASE certified technician/Dealership Technician on the letterhead of the facility/dealership where the module was originally installed/flushed/re-programmed explaining in detail why the part is defective. Computer warranties are VOID if not installed by an ASE certified technician. Claim process may require returning the part, an affidavit from the ASE Certified installation technician, VIN information as well as Service Numbers.

Interior Parts, trim, and Seats: ALL interior trim parts (defined here as, but not limited to: dash panel, dash pad, seat (Ft), seat (Rr2), seat (Rr3), console (floor), console (roof), Sunvisor, and other misc interior trim) are sold AS-IS. Sunvisors, dash pads, door panels and other trim parts/panels are not guaranteed to be color-exact. Fitness is NOT guaranteed and this contract assumes you will need to modify the part we ship to you to make it fit and or function in your vehicle. Modifications, if needed, will be up to the installer. Warranty applies only to fit and/or exact-replacement functions if applicable. Screws, covers, panels, brackets and other fasteners may not be included. Seats and other interior parts are sold for the tracks, motors, and structure ONLY, color and style of upholstery are not. Trim codes should be available where applicable. Claim process may require photos, trim codes, option codes, VIN data and installation technician notes.

Please initial HERE: _____

Please attach a photocopy of the CARDHOLDER's driver's license (or other photo ID) and a photocopy of the front and back of the credit card being used and fax the documents back to Knucklebusters at (570) 668-3454 or mail them to the address above.